



# Warranty Information

LINCOLN WOOD PRODUCTS, INC.

## LIMITED WARRANTY - WINDOW PRODUCT

Lincoln Wood Products, Inc., extends a limited warranty for ten (10) years from the date of manufacture on window products manufactured by Lincoln. Lincoln will replace or repair, at its discretion, any of its products found to be defective by virtue of materials or workmanship, provided notice is given to it within thirty (30) days from discovery of a defect, and provided the defect occurs within the ten (10) year warranty period. Lincoln may choose, at its discretion, to refund the original purchase price of a product if replacement or repair is not reasonably possible. The warranty on replacement product will extend for the remainder of the warranty period of the original unit. The warranties set forth herein may not be altered or amended without the express written consent of Lincoln Wood Products, Inc. This warranty is applicable only to product installed in the USA.

This limited warranty does not extend to:

1. Insulated glass and door products (covered by separate warranty).
2. Product that is altered or abused or installed in unusual, abnormal or extreme locations or situations.
3. Lincoln products installed in structures that do not allow for proper management/drainage of moisture, such as Exterior Insulation Finish Systems (EIFS), also known as Synthetic Stucco.
4. Improper or incomplete finishing (painting, staining) of all wood surfaces or failure to provide reasonable maintenance.
5. Discoloration caused by weathering.
6. Damage to metal or clad surfaces caused by brickwash, chemicals, salt, acid rain or airborne pollutants (corrosion-resistant hardware is available for coastal applications).
7. Damage to glass caused by brickwash, sanding or improper washing.
8. Condensation on windows due to interior humidity and resultant water damage.
9. Custom finishes.
10. Window hardware finishes except corrosion-resistant hardware.
11. Product that has been field mulled or products assembled by others with Lincoln fabricated parts.
12. Damage due to exposure to conditions beyond published performance specifications.
13. Wood is a product of nature and may have variations in grain, Lincoln cannot be responsible for these color variations when staining or painting product and will not consider them a defect.

This limited warranty specifically excludes any liability for consequential or incidental damages. This limited warranty does not cover labor, shipping expenses or other costs associated with the installation or removal of products for repair or replacement. There are no warranties granted other than as expressly provided.

**IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED**

## LIFETIME LIMITED WARRANTY - INSULATED GLASS

Lincoln Wood Products, Inc., extends a limited warranty on insulated glass for the life of the product for seal failure causing impaired vision due to moisture, film or dust between the glass.

This warranty does not include scratches, cracked or broken glass or damage caused by improper maintenance, handling, misuse, or heat buildup caused by the application of after manufacture film on glass.

For seal failures, Lincoln will furnish replacement glass at no charge for a period of ten (10) years from date of manufacture. After 10 years Lincoln will furnish replacement glass to the homeowner at 50% of the published list price at time of replacement. A Credit memo in that dollar amount will be issued which may be redeemed at a Lincoln distributor or service center.

Lincoln Wood Products, Inc., extends a limited warranty on insulating glass for a period of one (1) year from date of manufacture for stress-cracked glass. The warranty on replacement product will extend for the remainder of the warranty period of the original unit.

This limited warranty specifically excludes any liability for consequential or incidental damages. This limited warranty does not cover labor, shipping expenses or other costs associated with the installation or removal of product for repair or replacement. There are no warranties granted other than as expressly provided.

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*For information regarding the procedure of filing a warranty claim, contact your Lincoln dealer, or write to:  
Lincoln Wood Products, Inc., P.O. Box 375, Merrill, WI 54452-0375 or visit us at [www.lincolnwindows.com](http://www.lincolnwindows.com)*